

Bid Corrigendum

GEM/2022/B/2828280-C6

Following terms and conditions supersede all existing "Buyer added Bid Specific Terms and conditions" given in the bid document or any previous corrigendum. Prospective bidders are advised to bid as per following Terms and Conditions:

Buyer Added Bid Specific Additional Terms and Conditions

1. Actual delivery (and Installation & Commissioning (if covered in scope of supply)) is to be done at following address At West Bengal Public Health Laboratory, Central Laboratory (Food), KMC, and Regional Food Testing Laboratory, Siliguri.
2. Bidders shall quote only those products (Part of Service delivery) in the bid which are not obsolete in the market and has at least 5 years residual market life i.e. the offered product shall not be declared end-of-life by the OEM before this period.
3. Bidders can also submit the EMD with Payment online through RTGS / internet banking in Beneficiary name West Bengal Medical Services Corporation Ltd. Account No. 105605003391 IFSC Code ICIC0001056 Bank Name ICICI BANK Branch address BIDHANNAGAR, SALT LAKE, SECTOR-V.
Bidder to indicate bid number and name of bidding entity in the transaction details field at the time of on-line transfer. Bidder has to upload scanned copy / proof of the Online Payment Transfer along with bid.
4. Bidders are advised to check applicable GST on their own before quoting. Buyer will not take any responsibility in this regards. GST reimbursement will be as per actuals or as per applicable rates (whichever is lower), subject to the maximum of quoted GST %.
5. Bidder's offer is liable to be rejected if they don't upload any of the certificates / documents sought in the Bid document, ATC and Corrigendum if any.
6. Escalation Matrix For Service Support : Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.
7. Data Sheet of the product(s) offered in the bid, are to be uploaded along with the bid documents. Buyers can match and verify the Data Sheet with the product specifications offered. In case of any unexplained mismatch of technical parameters, the bid is liable for rejection.
8. Warranty period of the supplied products shall be 3 years from the date of final acceptance of goods or after completion of installation, commissioning & testing of goods (if included in the scope of supply), at consignee location. OEM Warranty certificates must be submitted by Successful Bidder at the time of delivery of Goods. The seller should guarantee the rectification of goods in case of any break down during the guarantee period. Seller should have well established Installation, Commissioning, Training, Troubleshooting and Maintenance Service group in INDIA for attending the after sales service. Details of Service Centres near consignee destinations are to be uploaded along with the bid.
9. Installation, Commissioning, Testing, Configuration, Training (if any - which ever is applicable as per scope of supply) is to be carried out by OEM / OEM Certified resource or OEM authorised Reseller.
10. Over and above the normal Warranty terms as per GeM GTC, the successful bidder / OEM shall have to provide Comprehensive Warranty during the entire Standard warranty period as per contract. : The comprehensive warranty shall be covering the following scope at the consignee location (Upload an undertaking with the bid confirming compliance by the bidder if Bidder is taking onus of this compliance. In case OEM is taking onus of this compliance, OEM undertaking is to be uploaded along with Bidder undertaking)
11. Scope of supply (Bid price to include all cost components) : Supply Installation Testing and Commissioning of Goods
12. Successful Bidder can submit the Performance Security in the form of Payment online through RTGS / internet banking also (besides PBG which is allowed as per GeM GTC). On-line payment shall be in Beneficiary name West Bengal Medical Services Corporation Ltd. Account No. 105605003391 IFSC Code ICIC0001056 Bank Name ICICI BANK Branch address BIDHANNAGAR, SALT LAKE, SECTOR-V. Successful

Bidder to indicate Contract number and name of Seller entity in the transaction details field at the time of on-line transfer. Bidder has to upload scanned copy / proof of the Online Payment Transfer in place of PBG within 15 days of award of contract.

13. Successful bidder will have to ensure that adequate number of dedicated technical service personals / engineers are designated / deployed for attending to the Service Request in a time bound manner and for ensuring Timely Servicing / rectification of defects during warranty period, as per Service level agreement indicated in the relevant clause of the bid.
14. Scope of supply includes Training: Number of employees to be trained 10 , Place for Training at the consignee location and Duration of training 2 days.
15. The bidder is required to upload, along with the bid, all relevant certificates such as BIS licence, type test certificate, approval certificates and other certificates as prescribed in the Product Specification given in the bid document.
16. While generating invoice in GeM portal, the seller must upload scanned copy of GST invoice and the screenshot of GST portal confirming payment of GST.
17. Without prejudice to Buyer's right to price adjustment by way of discount or any other right or remedy available to Buyer, Buyer may terminate the Contract or any part thereof by a written notice to the Seller, if:
 - i) The Seller fails to comply with any material term of the Contract.
 - ii) The Seller informs Buyer of its inability to deliver the Material(s) or any part thereof within the stipulated Delivery Period or such inability otherwise becomes apparent.
 - iii) The Seller fails to deliver the Material(s) or any part thereof within the stipulated Delivery Period and/or to replace/rectify any rejected or defective Material(s) promptly.
 - iv) The Seller becomes bankrupt or goes into liquidation.
 - v) The Seller makes a general assignment for the benefit of creditors.
 - vi) A receiver is appointed for any substantial property owned by the Seller.
 - vii) The Seller has misrepresented to Buyer, acting on which misrepresentation Buyer has placed the Purchase Order on the Seller.
18. Buyer Added text based ATC clauses

ATC:

- 1.** Bidders may have to arrange for a functional demonstration of the offered equipment during technical evaluation of the bids at Kolkata, West Bengal only, if desired by the Tender Inviting Authority (TIA).
- 2. Experience Criteria:** Bidder should submit following documents of same / similar type of medical equipment in support of supplies made to Govt. hospitals or reputed private hospitals or laboratories for the period of last three calendar years ending December 2021:

· Proof of installation (Installation certificate / Service report duly signed by the hospital / healthcare facility) of the same / similar type of medical/ laboratories equipment

OR

· Proof of payment against supply and installation of the same / similar type of medical/ laboratories equipment. Availability of Service Centers: OEM / Bidder must have a Functional Service Centre in **Kolkata** and have capability of providing service throughout West Bengal.

3. Bidder should mention the bid reference number along with the quoted make and model of the equipment in the OEM certificate and the certificate should be issued after publishing of the bid.

4. Bidder should submit minimum average annual turnover for last 3(Three) financial years in letter head of chartered accountant with mentioning valid UDIN (Unique Document Identification Number). The data should submit in a table duly signed and stamped by chartered accountant.

5. Preference for S.S.I. units registered in West Bengal & PSUs in West Bengal:

In addition to all other terms and conditions as stated herein, the relevant provision of memo no. 10500F dated 19.11.2004 with subsequent amendments issued by Finance Department; Govt. of West Bengal shall also apply.

EMD Exemption of other State MSME allowed.

EMD Exemption of bidders having Annual Turnover of Rs 500/-crore and above allowed.

EMD Exemption of bidders having credentials verified through the process of Vendor Assessment by Vendor Assessment Agencies for the PRIMARY Product/Primary Service for which the bid has been invited is allowed.

6. Availability of Service Centers: OEM / Bidder must have a Functional Service Centre in **Kolkata** and

have capability of providing service throughout West Bengal.

7. Successful bidder/OEM will have to ensure that adequate number of dedicated technical service personals / engineers are designated / deployed for attending to the Service Request in a time bound manner and for ensuring Timely Servicing / rectification of defects during warranty period.

8. As many as number required, end user training must be provided within the warranty period without any charges.

9. Imposition of restrictions on bidder as per Memorandum bearing West Bengal Finance Department Memo No. 202-F(Y) Dated 18.01.2021 read with F.No.6/18/2019-PPD dated 23.07.2020 of Ministry of Finance, Government of India where has been clearly mentioned that, any bidder from a country which shares a land border with India will be eligible to bid in any procurement whether of goods, services (including consultancy services and non-consultancy services) or works (including sub-contracts and turnkey projects) only if the bidder is registered with the Competent Authority.

10. <https://ec.europa.eu/growth/tools-databases/nando/index.cfm?fuseaction=notifiedbody.main>

The medical equipment should be USFDA/CE (4 digit European notified body). The organization those are issued CE certificate should be enlisted in the above link. If any clarification required, the bidder should show us the document in the above link. The Quoted model name & make should be mentioned in the certificate.

11. Service Uptime in Warranty

a. Working condition for a minimum period of 354 days out of a period of 365 days. (i.e. 97% Uptime).

b. Call Log by E-mail/Phone.

c. The response time to any fault should be not more than 6 hrs after call is logged.

d. Maximum Downtime allowed without penalty: 72 hours.

e. Time for rectification should not be more than 48 hours.

f. Penalty beyond 72 hours downtime & if standby unit is not provided: The percentage of 0.5% of the invoice price of each week or part thereof, of delay unit actual delivery or performance up to a maximum deduction of 7% of the invoice price.

g. The adequate Engineers to be deployed for attend the all break down call raise by the end user.

12. WBMSCL reserves the right to increase the quantity in case of need / or to decrease the quantity of goods and related services originally specified in the bid document, Schedule of Requirements, and without any change in the unit prices or other terms and conditions of the Bid Documents.

13. Pre-BidMeeting :Friday,December**16** ;2:00P.M-4:00P.M,Physically presence of the bidders are mandatory at Board Room of West Bengal Medical Services Corporation (WBMSC), at 2nd floor , Swasthya Sathi Building, Swasthya Bhawan , Kolkata – 700091

Amendment

Pre-BidMeeting :Monday,December**19** ;12:00 Noon - 4:00P.M,Physically presence of the bidders are mandatory at Board Room of West Bengal Medical Services Corporation (WBMSC), at 2nd floor , Swasthya Sathi Building, Swasthya Bhawan , Kolkata – 700091

Technical Specification	
Hot Plate	
Application: Hot plates are generally used to heat liquids as a part of sample preparation for analysis	
Specification	Requirements
	Top Plate Material - Cast Iron

Heating Plate	<p>Top Plate Finish - Ceramic Coated resistant to acids, bases</p> <p>Body Material - Mild Steel</p> <p>Finish - Powder Coated</p> <p>Should include a separate Temperature Control Unit with PTFE or any acid resistant cord connection</p> <p>Ideal for heating samples and concentrated acids</p>
Size (Dimension) & Shape	10 x 12 inches (minimum), Rectangular or Circular
Max. Heating Plate Temperature	Maximum temperature 250°C and accept up to 2L flasks /1 L beakers
Controller	Energy Regulator
Power Supply	220 / 230 Volts, 50 Hz
Mandatory	<ul style="list-style-type: none"> · Overhead stirrer · PID Controller · Stainless steel heating plate · Support stand · Digital setting and display for temperature and time · Hotplate warning display while cooling till below 50°C
Operating manuals, service manuals, other manuals	<p>Should provide: -</p> <ul style="list-style-type: none"> · User, technical and maintenance manuals in English language · List of equipment and procedures required for local calibration and routine maintenance · Service and operation manuals to be provided advanced maintenance tasks documentation, if any.
Recommendations or Warnings	Any warning signs would be adequately displayed
Warranty	Warranted for 3 years, after satisfactory installation and working excluding consumable parts and accessories.
Training	The supplier will have to carry out successful Installation at the laboratory premises (where ever the system has to be installed) and provide on-site comprehensive training for a minimum of two scientific personnel operating the system till customer satisfaction
List of Spares and Accessories	List of all spares and accessories (including minor) with part numbers and price, required for maintenance and repairs in future after guarantee/warranty period should be attached
	<ul style="list-style-type: none"> · Should be compliant with the requirements of FDA/CE/BIS Quality Certification: ISO certified · Should provide calibration certificates from NABL accredited agency

Quality Requirement	<p>every year during warranty & CMC period. Calibration cost will have to be borne by the supplier</p> <ul style="list-style-type: none"> Equipment should be FDA / CE certified or equivalent standard of repute. It should be ISO 9001:2000 or other equivalent. All calibration certificates must be from ISO 17025: 2017 certified laboratory
IQ/PQ/OQ	On site IQ, OQ of instrument along with document to be provided & supplier to assist till satisfactory PQ of instrument
After sales service/ Post warranty	<ul style="list-style-type: none"> Contact details of manufacturer, supplier and local service agent to be provided, including toll free/ Landline Number; Should have a good after sales service/technical support capable of reaching at short notice the places where instrument is installed. Visits and unlimited breakdown calls by service/application support, engineers should attend immediately without fail. Should carry out yearly PM with at least one PM kit Comprehensive AMC cost/rate for 3 years after warranty shall be quoted. Terms and conditions for the comprehensive AMC, after the warranty period has to be specified
Compliance statement	<p>The quote should also include a compliance statement vis-a- vis specifications in a "tabular form" clearly stating the compliance and giving justification, if any supported by technical literature-</p> <p>This statement must be signed, with the company seal, for its authenticity and acceptance that any incorrect or ambiguous information found submitted will result in disqualification.</p>

Please ignore the previous specifications

Amendment-II

<u>Revised Technical Specification</u>	
<u>Hot Plate</u>	
Application: Hot plates are generally used to heat liquids as a part of sample preparation for analysis	
Specification	Requirements
Heating Plate	<p>Top Plate Material - Cast Iron</p> <p>Top Plate Finish - Ceramic Coated resistant to acids, bases</p> <p>Body Material - Mild Steel</p> <p>Finish - Powder Coated</p>

	<p>Should include a separate Temperature Control Unit with PTFE or any acid resistant cord connection</p> <p>Ideal for heating samples and concentrated acids</p>
Size (Dimension) & Shape	10 x 12 inches (minimum), Rectangular or Circular
Max. Heating Plate Temperature	Maximum temperature 250 ⁰ C and accept up to 2L flasks /1 L beakers
Controller	Energy Regulator
Power Supply	220 / 230 Volts, 50 Hz
Optional	<p>Should provide: -</p> <ul style="list-style-type: none"> · User, technical and maintenance manuals in English language · List of equipment and procedures required for local calibration and routine maintenance · Service and operation manuals to be provided advanced maintenance tasks documentation, if any,.
Recommendations or Warnings	Any warning signs would be adequately displayed
Warranty	Warranted for 2 years , after satisfactory installation and working excluding consumable parts and accessories.
Training	<p>The supplier will have to carry out successful Installation at the laboratory premises (where ever the system has to be installed)</p> <p>and provide on-site comprehensive training for a minimum of two scientific personnel operating the system till customer satisfaction</p>
List of Spares and Accessories	<p>List of all spares and accessories (including minor) with part numbers and price, required for maintenance and repairs in future after guarantee/warranty period should be attached</p>
Quality Requirement	<ul style="list-style-type: none"> · Should be compliant with the requirements of FDA/CE/BIS Quality Certification: ISO certified · Should provide calibration certificates from NABL accredited agency every year during warranty & CMC period. Calibration cost will have to be borne by the supplier

	<ul style="list-style-type: none"> · Equipment should be FDA / CE certified or equivalent standard of repute. It should be ISO 9001:2000 or other equivalent. · All calibration certificates must be from ISO 17025: 2017 certified laboratory
IQ/PQ/OQ	On site IQ, OQ of instrument along with document to be provided & supplier to assist till satisfactory PQ of instrument
After sales service/ Post warranty	<ul style="list-style-type: none"> · Contact details of manufacturer, supplier and local service agent to be provided, including toll free/ Landline Number; · Should have a good after sales service/technical support capable of reaching at short notice the places where instrument is installed. Visits and unlimited breakdown calls by service/application support, engineers should attend immediately without fail. · Should carry out yearly PM with at least one PM kit · Comprehensive AMC cost/rate for 3 years after warranty shall be quoted. Terms and conditions for the comprehensive AMC, after the warranty period has to be specified
Compliance statement	<p>The quote should also include a compliance statement vis-a- vis</p> <p>specifications in a "tabular form" clearly stating the compliance</p> <p>and giving justification, if any supported by technical literature-</p> <p>This statement must be signed, with the company seal, for its</p> <p>authenticity and acceptance that any incorrect or ambiguous</p> <p>Information found submitted will result in disqualification.</p>
Payment	<p>Payment only after installation, validation and performance</p> <p>demonstration</p>

Form-A: Consignee Receipt Certificate (CRC)

(To be issued by consignee's authorized representative)

[The consignee may issue an additional challan receipt if delivered by courier or transporter]

Date of supply by the Company Person or Courier:	

Name and Address of the Consignee:	
Name of the item supplied (with Make & Model & Model No.):	
Purchase Order /Contract No.:	
Name of the Supplier:	
No. of Units supplied :	
No. Of Box supplied :	
Place of destination (The dept. where the equipment will be actually installed):	
Invoice No. & Date:	
Details of Batch /Serial Numbers, if any of item supplied:	
<p>.....</p> <p>(Signature & Office Seal of authorized representative of Consignees with date)</p> <p>[Name and designation of the signatory to be written capital letter]</p>	
<p>.....</p> <p>(Signature & Office Seal of Head of the Institute/Hospital with date)</p> <p>[Name and designation of the signatory to be written capital letter]</p>	

Form B: Satisfactory Installation Certificate (SIC)

(To be issued by the consignee after successful commissioning of equipment)

Bid Reference :
 Award of Contract Reference :
 Description of Equipment/Service :
 Date of Commissioning :
 Warranty up to :

This is to certify that the equipment(s) as detailed below has/have been received in good condition along with all the standard and special accessories, consumables, set of spares in accordance with the contract/technical specification of the equipment and site preparation including interiors as per bid document.

Details of equipment, accessories, consumables, spares, etc.

SI	Description	Quantity	Serial No. / Part No.
1			
2			
3			
4			
5			

In case of space deficiency, another sheet with the same format can be annexed.

The supplier has also submitted the following,

1. Tools for maintenance
2. Detailed operation and maintenance manual both in hard and soft copy for each item of supply at each location

The proving test has been done to our entire satisfaction. The equipment, its accessories and ancillaries of the site preparation including interiors is functioning satisfactorily and faultlessly

Declaration by Unit Head (HOD/MO-IC/Others) :

Sticker designed by WBMSCL is fitted with the equipment Yes No

Signature

with Stamp :

Name (in Block)

P.T.O.

The following operators/ end users have been trained to operate the equipment(s),

SI	Name	Designation	Contact No	E-mail ID (In CAPS)	Signature
1					
2					
3					
4					
5					
6					
7					
8					
9					
10					
11					
12					
13					

14					
15					

In case of space deficiency, another sheet with the same format can be annexed.

<p>Countersigned by the head of the institute / hospital:</p> <p>Signature _____</p> <p>Name _____</p> <p>Designation with stamp _____</p> <p>Date _____</p>	<p>Signature of Unit Head: (HOD/MO-IC/Others)</p> <p>Name (in Block):</p> <p>Designation with Stamp:</p>
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Disclaimer

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. Any clause(s) incorporated by the Buyer regarding following shall be treated as null and void and would not be considered as part of bid:-

1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
4. Creating BoQ bid for single item.
5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
7. Floating / creation of work contracts as Custom Bids in Services.
8. Seeking sample with bid or approval of samples during bid evaluation process.
9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
11. Creating bid for items from irrelevant categories.
12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
13. Reference of conditions published on any external site or reference to external documents/clauses.
14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

*This document shall overwrite all previous versions of Bid Specific Additional Terms and Conditions.

[This Bid is also governed by the General Terms and Conditions](#)