



## **Notice Inviting e-Tender**

**West Bengal Medical Services Corporation Limited  
Swasthya Sathi  
GN-29, Salt Lake, Sector-V  
Kolkata-700091**

Phone No (033) 40340307/320

E mail: [procurement@wbmsc.gov.in](mailto:procurement@wbmsc.gov.in)

**Supply and Commissioning of Medical equipment for setting up of Evaluation and Cardiac Surgery Unit under Rashtrya Bal Swasthya Karyakram (RBSK) Group – A**

[3<sup>rd</sup> call Bid reference no. WBMSCL/NIT-103/2022 Dated-21.03.2022]

**Bid Reference No.: WBMSCL/NIT-382/2022**

**Dated-29.08.2022**

### **Amendment-V (For all items)**

#### **1. Service Uptime in Warranty**

- a. Working condition for a minimum period of 350 days out of a period of 365 days. (i.e. 96% Uptime).
- b. Call Log by E-mail/Phone.
- c. The response time to any fault should be not more than 6 hrs after call is logged.
- d. Maximum Downtime allowed without penalty: 72 hours.
- e. Time for rectification should not be more than 48 hours.
- f. Penalty beyond 72 hours downtime & if standby unit is not provided: The percentage of 0.5% of the invoice price of each week or part thereof, of delay unit actual delivery or performance up to a maximum deduction of 7% of the invoice price.
- g. The adequate Engineers to be deployed for attend the all break down call raise by the end user.