



Notice Inviting e-Tender

West Bengal Medical Services Corporation Limited

Swasthya Sathi

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Kolkata-700091

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Supply and Commissioning of Echocardiography Machine with Doppler for Department of Cardiology of R.G.Kar MCH, Kolkata

(Submission of Bid through *online*)

2nd call of Bid Reference No.: WBMSCL/NIT-063/2023; dated-13.02.2023

Bid Reference No.: WBMSCL/NIT-137/2023

Dated-20.03.2023

Amendment-II

Comprehensive Maintenance of Equipment

The selected bidder should enter into Comprehensive Maintenance Contract (CMC) after expiry of the 2 Years warranty period, if intended by WBMSCL. The deliverables under the contract is detailed below:

- A. Breakdown Calls:** as many numbers as may be required to attend to resolve the complaint lodged by the end-users.
- B.** The equipment including all other accessories, ancillaries given in the specifications of the equipment including all probes, UPS and UPS Battery etc.
- C.** Bidders must enter in to the CMC with WBMSCL directly / third party as authorized by H&FW Dept/ WBMSCL etc. Bidder must accept the same CMC rate, if the CMC is offered by the third party/WBMSCL then no escalation, no extra cost will be provided. If any bidder failed to execute the CMC with WBMSCL or third party (as authorized by WBMSCL or H&FW Department), WBMSCL may initiate legal action against the selected bidder. The selected bidder may be debarred to participate in the future tender.
- D.** The execution of CMC of any equipment will be at sole discretion of the WBMSCL management.
- E.** As per tender terms and condition third party items should be included within the CMC rate.
- F. Preventive Maintenance:** The selected bidder should attend periodic planned preventive maintenances in the following manner:

Schedule	Equipment	Mandatory preventive Maintenance Service (PMS) visit per year		Remarks
		Warranty	CMC	
I	Echocardiography Machine with Doppler	4	4	<p>1. Supplier/ authorised service provider must attend all breakdown calls during warranty / CMC period.</p> <p>2. The supplier should provide Preventive Maintenance Services (PMS) yearly / bi - yearly / quarterly in equal interval to fulfill the minimum number of mandatory PMS as recommended in the previous column during warranty / CMC period.</p> <p>3. The preventive maintenance includes testing & calibration as per technical / service / operational manual, spares, all software updates and labour.</p>

The cost for Year wise CMC charges after completion of 2 (two) years warranty in percentage of the sum of quoted price of the equipment in the BOQ to be paid to the selected bidder(s) in the following manner:

Schedule	Equipment	CMC charges in percentage(%) for Year1	CMC charges in percentage(%) for Year2	CMC charges in percentage(%) for Year3	CMC charges in percentage(%) for Year4	CMC charges in percentage(%) for Year5	CMC charges in percentage(%) for Year6	CMC charges in percentage(%) for Year7	CMC charges in percentage(%) for Year8	CMC charges in percentage(%) for Year9	CMC charges in percentage(%) for Year10
I	Echocardiography Machine with Doppler	4.0	4.25	4.50	4.75	5.0	5.25	5.50	5.75	6.0	6.25

4. **Periodic Calibration:** The selected bidder will also undertake periodic calibrations as would be required for quality certification desired by the end-user facilities.

The Tenderer should upload the following statements in PDF in addition to BOQ in .xls

- (i) Breakup for Duties and Taxes (as per Form 7 of Sec V for equipment.
- (ii) Cost of Consumables & Spares as per Form 8(a) and 8(b).

Detailed list of documents annexed at Form 1 Check-List Form, Section V

- Bidders shall quote only those products in the bid which are not obsolete in the market and has at least 10 years residual market life i.e. the offered product shall not be declared end-of-life by the OEM before this period.
- The bidder has to provide full support after the end-of-life of the equipment up to 3 years. If bidder cannot manage to provide the spare parts, then CMC value in monetary terms must be discontinued and CMC may be refund prodata basis.
- If at any time it is found that the agency has been selected by quoting the same make & model of the equipment in the bid of any organization under Central/State govt. and continue their CMC support 10 years after the installation, then bidder has to extend the same service to WBMSCL for procuring the same machine before the Award of Contract issued in the present case. May be the age of the equipment supplied to WBMSCL more than (10+3) or 13 years.