

## Bid Corrigendum

GEM/2022/B/2805568-C12

Following terms and conditions supersede all existing "Buyer added Bid Specific Terms and conditions" given in the Prospective bidders are advised to bid as per following Terms and Conditions:

### Buyer Added Bid Specific Additional Terms and Conditions

1. Actual delivery (and Installation & Commissioning (if covered in scope of supply)) is to be done at following ac & Hospital of the State of West Bengal..
2. Bidders can also submit the EMD with Payment online through RTGS / internet banking in Beneficiary name V Account No. 105605003391 IFSC Code ICIC0001056 Bank Name ICICI BANK Branch address BIDHANNAGAR, S Bidder to indicate bid number and name of bidding entity in the transaction details field at the time of on-line proof of the Online Payment Transfer along with bid.
3. Bidders shall quote only those products (Part of Service delivery) in the bid which are not obsolete in the mar i.e. the offered product shall not be declared end-of-life by the OEM before this period.
4. Bidder's offer is liable to be rejected if they don't upload any of the certificates / documents sought in the Bid
5. Bidders are advised to check applicable GST on their own before quoting. Buyer will not take any responsibility per actuals or as per applicable rates (whichever is lower), subject to the maximum of quoted GST %.
6. Data Sheet of the product(s) offered in the bid, are to be uploaded along with the bid documents. Buyers can specifications offered. In case of any unexplained mismatch of technical parameters, the bid is liable for rejec
7. Escalation Matrix For Service Support : Bidder/OEM must provide Escalation Matrix of Telephone Numbers for
8. Installation, Commissioning, Testing, Configuration, Training (if any - which ever is applicable as per scope of Certified resource or OEM authorised Reseller.
9. Over and above the normal Warranty terms as per GeM GTC, the successful bidder / OEM shall have to provide Standard warranty period as per contract. : The comprehensive warranty shall be covering the following scop with the bid confirming compliance by the bidder if Bidder is taking onus of this compliance. In case OEM is to be uploaded along with Bidder undertaking)
10. Scope of supply (Bid price to include all cost components) : Supply Installation Testing and Commissioning of
11. Successful Bidder can submit the Performance Security in the form of Payment online through RTGS / interne per GeM GTC). On-line payment shall be in Beneficiary name West Bengal Medical Services Corporation Ltd A ICIC0001056 Bank Name ICICI BANK Branch address BIDHANNAGAR, SALT LAKE, SECTOR-V. Successful Bidde entity in the transaction details field at the time of on-line transfer. Bidder has to upload scanned copy / proof within 15 days of award of contract.
12. Scope of supply includes Training: Number of employees to be trained 15 , Place for Training at the consignee
13. The bidder is required to upload, along with the bid, all relevant certificates such as BIS licence, type test certificates as prescribed in the Product Specification given in the bid document.
14. While generating invoice in GeM portal, the seller must upload scanned copy of GST invoice and the screenshot
15. Without prejudice to Buyer's right to price adjustment by way of discount or any other right or remedy available or any part thereof by a written notice to the Seller, if:
  - i) The Seller fails to comply with any material term of the Contract.
  - ii) The Seller informs Buyer of its inability to deliver the Material(s) or any part thereof within the stipulated Delivery Period apparent.
  - iii) The Seller fails to deliver the Material(s) or any part thereof within the stipulated Delivery Period and/or to Material(s) promptly.
  - iv) The Seller becomes bankrupt or goes into liquidation.
  - v) The Seller makes a general assignment for the benefit of creditors.
  - vi) A receiver is appointed for any substantial property owned by the Seller.
  - vii) The Seller has misrepresented to Buyer, acting on which misrepresentation Buyer has placed the Purchase order.
16. Warranty period of the supplied products shall be 3 years from the date of final acceptance of goods or after

testing of goods (if included in the scope of supply), at consignee location. OEM Warranty certificates must be delivery of Goods. The seller should guarantee the rectification of goods in case of any break down during the established Installation, Commissioning, Training, Troubleshooting and Maintenance Service group in INDIA for Service Centres near consignee destinations are to be uploaded along with the bid.

17. Successful bidder will have to ensure that adequate number of dedicated technical service personals / engine the Service Request in a time bound manner and for ensuring Timely Servicing / rectification of defects during indicated in the relevant clause of the bid.
18. Buyer Added text based ATC clauses

**ATC:**

1. Bidders may have to arrange for a functional demonstration of the offered equipment during techr Bengal only, if desired by the Tender Inviting Authority (TIA).

2. **Experience Criteria:** Bidder should submit following documents of same / similar type of medical Govt. hospitals or reputed private hospitals for the period of last three calendar years ending Deceml

- Proof of installation (Installation certificate / Service report duly signed by the hospital / healthcare f equipment

OR

- Proof of payment against supply and installation of the same / similar type of medical equipment.

3. Bidder should mention the bid reference number along with the quoted make and model of the eq certificate should be issued after publishing of the bid.

4. Bidder should submit minimum average annual turnover for last 3(Three) financial years in letter b valid UDIN (Unique Document Identification Number). The data should submit in a table duly signed a

**5. Preference for S.S.I. units registered in West Bengal & PSUs in West Bengal:**

In addition to all other terms and conditions as stated herein, the relevant provision of memo no. 105 amendments issued by Finance Department; Govt. of West Bengal shall also apply.

**6. EMD exemption of other State MSME is not allowed as per Wbfd memo no. 10500F dat be cancelled.**

7. Availability of Service Centers: OEM / Bidder must have a Functional Service Centre in **Kolkata** an throughout West Bengal.

8. Successful bidder/OEM will have to ensure that adequate number of dedicated technical service p deployed for attending to the Service Request in a time bound manner and for ensuring Timely Servi period.

9.As many as number required, end user training must be provided within the warranty period witho

**10. Imposition of restrictions on bidder as per Memorandum bearing West Bengal Finance 18.01.2021 read with F.No.6/18/2019-PPD dated 23.07.2020 of Ministry of Finance, Govern mentioned that, any bidder from a country which shares a land border with India will be eligible to bi**

services (including consultancy services and non-consultancy services) or works (including sub-contracting) registered with the Competent Authority.

**11.** <https://ec.europa.eu/growth/toolsdatabases/nando/index.cfm?fuseaction=notifiedbody.main>

The medical equipment should be USFDA/CE (4 digit European notified body). The organization those the above link. If any clarification required, the bidder should show us the document in the above link mentioned in the certificate.

**12. Service Uptime in Warranty**

- a. Working condition for a minimum period of 354 days out of a period of 365 days. (i.e. 97% Uptime)
- b. Call Log by E-mail/Phone.
- c. The response time to any fault should be not more than 6 hrs after call is logged.
- d. Maximum Downtime allowed without penalty: 72 hours.
- e. Time for rectification should not be more than 48 hours.
- f. Penalty beyond 72 hours downtime & if standby unit is not provided: The percentage of 0.5% of the delay unit actual delivery or performance up to a maximum deduction of 7% of the invoice price.
- g. The adequate Engineers to be deployed for attend the all break down call raise by the end user.

**13. Pre-Bid Meeting** : Friday, Dec 09 ; 12:00 Noon – 2:00 PM

Physically presence of the bidders are mandatory at Board Room of West Bengal Medical Services C Sathi Building, Swasthya Bhawan , Kolkata – 700091

**14.** WBMSCL reserves the right to increase the quantity in case of need / or to decrease the quantity specified in Section IV, Schedule of Requirements, and without any change in the unit prices or other

**15. Comprehensive Maintenance Contract (CMC):** The selected bidder shall enter into CMC after the following:

- a) The equipment including all other accessories, ancillaries and whole turnkey work as given including UPS, UPS Battery, AC machines and furniture etc.
- b) Bidders must enter in to the CMC with WBMSCL directly / third party as authorized by H&FV same CMC rate, if the CMC is offered by the third party/WBMSCL then no escalation, no extra cost will be charged for the CMC with WBMSCL or third party (as authorized by WBMSCL or H&FW Department), WBMSCL may be debarred to participate in the future tender.
- c) The execution of CMC of any equipment will be at sole discretion of the WBMSCL manager
- d) As per tender terms and condition third party items should be included within the CMC rate
- e) The scope of work under CMC and its year wise rate for the same is noted in the table below

Equipments	Mandatory preventive Maintenance Service (PMS) visit per year		Remarks
	Warranty	CMC	

<b>MORTUARY CABINET</b>	<b>3</b>	<b>3</b>	<p>1. Supplier/ authorised service provider must attend all breakdown calls during warranty / CMC period.</p> <p>2. The supplier should provide Preventive Maintenance Services (PMS) yearly / bi - yearly / quarterly in equal interval to fulfill the minimum number of mandatory PMS as recommended in the previous column during warranty / CMC period.</p> <p>3. The preventive maintenance includes testing &amp; calibration as per technical / service / operational manual, spares, all software updates and labour.</p>
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The cost for Year wise CMC charges after completion of 2 (two) years warranty in percentage of the s BOQ to be paid to the selected bidder(s) in the following manner:

<b>ITEM</b>	CMC charges in percentage (%) for Year1	CMC charges in percentage(%) for Year2	CMC charges in percentage(%) for Year3	CMC charges in percentage(%) for Year4	CMC charges in percentage(%) for Year5	CMC in perc for Y
<b>Mortuary Cabinet</b>	3.0	3.25	3.50	3.75	4.0	4.25

### **Revised Technical Specifications**

#### **Mortuary Cabinet**

<b>Specification</b>	<b>Specification Name</b>	<b>Bid Requirement (Allowed Values)</b>
Certification and Standard	<b>Certification</b>	CE/European CE (4 Digit notified body) /US-FDA / BIS
	<b>Conformity to Electrical Safety Standard</b>	Equivalent International/National standard
Construction	<b>Refrigeration System- Unitary Type</b>	RTU-10
	<b>Number of bodies</b>	6
	<b>Body Material</b>	304 Stainless Steel, Stainless Steel
	<b>Integral</b>	Yes

Technical specification	<b>Temperature Gauge</b>	
	<b>Electronic temperature indicator cum controller</b>	Yes
	<b>Separate doors and handles for each chamber</b>	Yes
	<b>Refrigerant Gas</b>	R-404A
	<b>Temperature Display</b>	LED (at the top)
	<b>Temperature of Mortuary Cabinet(degree celsius)</b>	2 degC to 8 degC
	<b>Insulation Thickness</b>	80.0 - 100.0 mm Or higher
	<b>Locking System</b>	Standard Key Locks, Cam locks embedded foams
	<b>Trolley sliding on telescopic rails</b>	Yes
	<b>Defrosting Type</b>	Automatic
	<b>Safety alarm</b>	Audio, Visual
	<b>Type Of Alarm</b>	Temperature Variation Alarm, Door Opening Alarm, Power Failure Alarm, Safety Alarm.
	<b>Internal Drainage</b>	Yes
	<b>Air Circulation</b>	Forced Air Circulation
Power supply	<b>Voltage,(±10 Volt.)</b>	230.0 Volt.
	<b>Phase</b>	Single phase
	<b>Height for 3 chambers</b>	1800-2000 mm
	<b>Width for 2</b>	

Dimension & size	<b>chambers (side by side)</b>	1200 - 1500 mm
	<b>Height With Cooling Unit And Pcc Platform</b>	(1800-2000 mm ) + (200-600 mm)
	<b>Length of each chamber</b>	Should be equal 7.5 ft. or more
	<b>Depth of each chamber</b>	Equal / Proportionate
Accessories	<b>Optional Accessories</b>	Caters, Stabilizer, Loading Trolley, Instrument Trolley, Data Logger, Temperature Chart Recorder, Authorization Certificate, Telescopic Carriage Tray, User manual, Stainless Steel tray, 3 piece Carriage assembly
Warranty	<b>Compressor warranty</b>	5 years or more
	<b>Warranty period</b>	3 Years Or higher
Additional Parameter	<b>Features</b>	Trolley run on rollers fitted with ball bearings, Solid insulated doors, Spring door latch, Individual refrigeration system for each chamber, Molded lockable door catch with internal release, Removable Racks
	<b>Compressor is ISI Marked and CFC Free</b>	Yes
	<b>Provision for simplified cadaver handling with maintenance of Hygiene</b>	Yes
Test Report	<b>Test Report To Be Submitted To The Buyer On Demand</b>	Yes
	<b>Availability of Test Report from Central Govt/NABL/ILAC accredited lab to prove conformity to</b>	Yes Or higher

specification	
<b>Additional Specification Parameters - Mortuary Cabinet</b>	
<b>Specification Parameter Name</b>	<b>Bid Requirement (Allowed Values)</b>
Doors	Must have magnetic Gaskets with external Lock
Evaporator	Internal Evaporator System forced drought

N.B: The bidder who will get the offer should install the machines/items /equipment inside of the room in the site.

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#### **Amendment-I**

During the execution of CMC, the bidders have to submit 10% of security deposit of the CMC value per After the CMC period, the bidders will refund the same 10% value which was deposited to WBMSCL/T basis, then 10% PBG of the CMC value for that particular year must be deposited to WBMSCL/Third party way.

#### **Form-A: Consignee Receipt Certificate (CRC)**

**(To be issued by consignee's authorized representative)**

**[The consignee may issue an additional challan receipt if delivered by courier or transporter]**

Date of supply by the Company Person or Courier:	
Name and Address of the Consignee:	
Name of the item supplied (with Make & Model & Model No.):	
Purchase Order /Contract No.:	
Name of the Supplier:	
No. of Units supplied :	

No. Of Box supplied :	
Place of destination (The dept. where the equipment will be actually installed):	
Invoice No. & Date:	
Details of Batch /Serial Numbers, if any of item supplied:	
<p>.....</p> <p>(Signature &amp; Office Seal of authorized representative of Consignees with date)</p> <p>[Name and designation of the signatory to be written capital letter]</p>	
<p>.....</p> <p>(Signature &amp; Office Seal of Head of the Institute/Hospital with date)</p> <p>[Name and designation of the signatory to be written capital letter]</p>	

**Form B: Satisfactory Installation Certificate (SIC)**

**(To be issued by the consignee after successful commissioning of equipment)**

Bid Reference :  
Award of Contract Reference :  
Description of Equipment/Service :  
Date of Commissioning :  
Warranty up to :

This is to certify that the equipment(s) as detailed below has/have been received in good condition all standard and special accessories, consumables, set of spares in accordance with the contract/technic equipment and site preparation including interiors as per bid document.

**Details of equipment, accessories, consumables, spares, etc.**

SI	Description	Quantity	Serial No. / Part No.
1			

2			
3			
4			
5			

*In case of space deficiency, another sheet with the same format can be annexed.*

The supplier has also submitted the following,

1. Tools for maintenance
2. Detailed operation and maintenance manual both in hard and soft copy for each item of supply

The proving test has been done to our entire satisfaction. The equipments, its accessories and ancillae including interiors is functioning satisfactorily and faultlessly

**Declaration by Unit Head (HOD/MO-IC/Others) :**

Sticker designed by WBMSCL is fitted with the equipment  
Yes No

Signature

with Stamp :

Name (in Block)

P.T.O.

The following operators/ end users have been trained to operate the equipment(s),

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SI	Name	Designation	Contact No	E-mail ID (In CAPS)	Signature
1					
2					
3					
4					
5					
6					
7					
8					
9					
10					
11					
12					
13					
14					
15					

*In case of space deficiency, another sheet with the same format can be annexed.*

## **AMENDMENT II**

### **Revised Technical Specification Mortuary Cabinet**

<b>Countersigned by the head of the institute / hospital:</b>	
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Signature \_\_\_\_\_

Name \_\_\_\_\_

Designation with stamp \_\_\_\_\_

Date \_\_\_\_\_

Signature of  
Unit Head:  
(HOD/MO-IC/Others)

Name  
(in  
Block):

Designation with Stamp:

Specification	Specification Name	Bid Requirement (Allowed Values)
Certification and Standard	<b>Certification</b>	CE/European CE (4 Digit notified body) /US-FDA / BIS/ISO
	<b>Conformity to Electrical Safety Standard</b>	Equivalent International/National standard
Construction	<b>Refrigeration System-Unitary Type</b>	RTU-10
	<b>Number of bodies</b>	6
	<b>Body Material</b>	304 Stainless Steel, Stainless Steel
	<b>Integral Temperature Gauge</b>	Yes
	<b>Electronic temperature indicator cum controller</b>	Yes
	<b>Separate doors and handles for each</b>	

Technical specification	<b>chamber</b>	Yes
	<b>Refrigerant Gas</b>	R-404A
	<b>Temperature Display</b>	LED (at the top)
	<b>Temperature of Mortuary Cabinet (degree celsius)</b>	2 degC to 8 degC
	<b>Insulation Thickness</b>	80.0 - 100.0 mm Or higher
	<b>Locking System</b>	Standard Key Locks, Cam locks embedded foams
	<b>Trolley sliding on telescopic rails</b>	Yes
	<b>Defrosting Type</b>	Automatic
	<b>Safety alarm</b>	Audio, Visual
	<b>Type Of Alarm</b>	Temperature Variation Alarm, Door Opening Alarm, Safety Alarm
	<b>Internal Drainage</b>	Yes
	<b>Air Circulation</b>	Forced Air Circulation
	Power supply	<b>Voltage,(±10 Volt.)</b>
<b>Phase</b>		Single phase
Dimension & size	<b>Height of each chamber</b>	540-600 mm
	<b>Width of each chambers (side by side)</b>	950- 1000 mm
	<b>Height With Cooling Unit And Pcc Platform</b>	(1800-2000 mm ) + (200-600 mm)
	<b>Length of each chamber</b>	Should be equal 7.5 ft. or more
	<b>Depth of each chamber</b>	Equal / Proportionate
Accessories	<b>Optional Accessories</b>	Caters, Stabilizer, Loading Trolley, Instrument Trolley, Data Logger, Temperature Chart Recorder, Authorization Certificate, Telescopic Carriage Tray, User manual, Stainless Steel

		tray, 3 piece Carriage assembly
Warranty	<b>Compressor warranty</b>	5 years or more
	<b>Warranty period</b>	3 Years Or higher
Additional Parameter	<b>Features</b>	Trolley run on rollers fitted with ball bearings, Solid insulated doors, Spring door latch, Individual refrigeration system for <b>6 body chamber</b> , Molded lockable door catch with internal release, Removable Racks
	<b>Compressor is ISI Marked and CFC Free</b>	Yes
	<b>Provision for simplified cadaver handling with maintenance of Hygiene</b>	Yes
Test Report	<b>Test Report To Be Submitted To The Buyer On Demand</b>	Yes
	<b>Availability of Test Report from Central Govt/NABL/ILAC accredited lab to prove conformity to specification</b>	Yes Or higher
<b>Additional Specification Parameters - Mortuary Cabinet</b>		
<b>Specification Parameter Name</b>		<b>Bid Requirement (Allowed Values)</b>
Doors		Must have magnetic Gaskets with external Lock
Evaporator		Internal Evaporator System forced drought

## Disclaimer

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization. Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity/restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and/or terms and conditions governing the bid. Any clause incorporated by the Buyer such as demanding Tender Sample, incorporating any

clause against the MSME policy and Preference to make in India Policy, mandating any Brand names or Foreign Certification, changing the default time period for Acceptance of material or payment timeline governed by OM of Department of Expenditure shall be null and void and would not be considered part of bid. Further any reference of conditions published on any external site or reference to external documents/clauses shall also be null and void. If any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations. Also, GeM does not permit collection of Tender fee / Auction fee in case of Bids / Forward Auction as the case may be. Any stipulation by the Buyer seeking payment of Tender Fee / Auction fee through ATC clauses would be treated as null and void.

\*This document shall overwrite all previous versions of Bid Specific Additional Terms and Conditions.

[This Bid is also governed by the General Terms and Conditions](#)