



Notice Inviting e-Tender

West Bengal Medical Services Corporation Limited

Swasthya Sathi

GN-29, Salt Lake, Sector-V

Kolkata-700091

Phone No (033) 40340307/20

E mail: procurement@wbmsc.gov.in

Supply and Commissioning of Cath Lab Machine for Department of Cardiology at Burdwan

Medical College & Hospital, Burdwan

(Submission of Bid through *online*)

Bid Reference No.: WBMSCL /NIT-289/2023

Dated-01.06.2023

Amendment-X

8. Service Up time in Warranty & CMC

Cath Lab Machine
Working condition for a minimum period of 350 days out of a period of 365 days.(i.e. 96% uptime)
The response time to any fault should be not more than 8 hrs. Time for rectification should not be more than 24 hours
Maximum Downtime allowed without penalty : 72 hours
Penalty beyond 12 hours of non physical attendance: Rs 25,000 per 24 hour per machine
Penalty for Downtime after 72hrs: Rs 50,000 per 24 hour per machine