

## Bid Document

Bid Details	
<b>Bid End Date/Time</b>	20-05-2022 18:00:00
<b>Bid Opening Date/Time</b>	20-05-2022 18:30:00
<b>Bid Offer Validity (From End Date)</b>	75 (Days)
<b>Ministry/State Name</b>	West Bengal
<b>Department Name</b>	Health And Family Welfare Department West Bengal
<b>Organisation Name</b>	West Bengal Medical Services Corporation (wbmsc) Kolkata
<b>Office Name</b>	West Bengal
<b>Total Quantity</b>	62
<b>Item Category</b>	Pulse Oximeters (Q3)
<b>Minimum Average Annual Turnover of the bidder (For 3 Years)</b>	70 Lakh (s)
<b>Years of Past Experience Required for same/similar service</b>	3 Year (s)
<b>MSE Exemption for Years of Experience and Turnover</b>	No
<b>Startup Exemption for Years of Experience and Turnover</b>	No
<b>Document required from seller</b>	Experience Criteria,Bidder Turnover,OEM Authorization Certificate *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer
<b>Bid to RA enabled</b>	Yes
<b>RA Qualification Rule</b>	H1-Highest Priced Bid Elimination
<b>Time allowed for Technical Clarifications during technical evaluation</b>	2 Days
<b>Evaluation Method</b>	Total value wise evaluation

### EMD Detail

Advisory Bank	ICICI
EMD Percentage(%)	0.50
EMD Amount	69750

### ePBG Detail

Advisory Bank	ICICI
ePBG Percentage(%)	3.00
Duration of ePBG required (Months).	2

(a). EMD EXEMPTION: The bidder seeking EMD exemption, must submit the valid supporting document for the relevant category as per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this Policy.

(b). EMD & Performance security should be in favour of Beneficiary, wherever it is applicable.

**Beneficiary:**

MANAGING DIRECTOR  
WEST BENGAL, Health and Family Welfare Department West Bengal, West Bengal Medical Services Corporation (WBMSC) Kolkata ,  
(West Bengal Medical Services Corporation Ltd)

**Splitting**

Bid splitting not applied.

**MII Purchase Preference**

MII Purchase Preference	No
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**MSE Purchase Preference**

MSE Purchase Preference	Yes
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1. The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated above in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3-year-old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.

2. Experience Criteria: In respect of the filter applied for experience criteria, the Bidder or its OEM {themselves or through reseller(s)} should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU / Public Listed Company for number of Financial years as indicated above in the bid document before the bid opening date. Copies of relevant contracts to be submitted along with bid in support of having supplied some quantity during each of the Financial year. In case of bunch bids, the category of primary product having highest value should meet this criterion.

3. Purchase preference to Micro and Small Enterprises (MSEs) from the State of Bid Inviting Authority : Purchase preference will be given to MSEs as Micro and Small Enterprises from the State of Bid inviting Authority. If the bidder wants to avail the Purchase preference, the bidder must be the manufacturer of the offered product in case of bid for supply of goods. Traders are excluded from the purview of Public Procurement Policy for Micro and Small Enterprises. In respect of bid for Services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered product or service. If L-1 is not an MSE and MSE Seller (s) has/have quoted price within L-1+ 15% of margin of purchase preference /price band defined in relevant policy, such Seller shall be given opportunity to match L-1 price and contract will be awarded for percentage of 25 % of total quantity as defined/ decided in relevant policy.

4. Reverse Auction would be conducted amongst all the technically qualified bidders except the Highest quoting bidder. The technically qualified Highest Quoting bidder will not be allowed to participate in RA. However, H-1 will also be allowed to participate in RA in following cases:

- i. If number of technically qualified bidders are only 2 or 3.

- ii. If Buyer has chosen to split the bid amongst N sellers, and H1 bid is coming within N.
- iii. In case Primary product of only one OEM is left in contention for participation in RA on elimination of H-1.
- iv. If L-1 is non-MSE and H-1 is eligible MSE and H-1 price is coming within price band of 15% of Non-MSE L-1
- v. If L-1 is non-MII and H-1 is eligible MII and H-1 price is coming within price band of 20% of Non-MII L-1

**Pre Bid Detail(s)**

Pre-Bid Date and Time	Pre-Bid Venue
10-05-2022 15:00:00	WEST BENGAL MEDICAL SERVICES CORPORATION LIMITED 2ND FLOOR OF SWASTHYA SATHI SWASTHYA BHAWAN COMPLEX GN29 SECTOR 5 SALT LAKE KOLKATA 700 091

**Pulse Oximeters ( 62 pieces )**

Brand Type	Registered Brand
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**Technical Specifications**

\* As per GeM Category Specification

Specification	Specification Name	Bid Requirement (Allowed Values)
Performance Parameters	<b>Type of Pulse Oximeter</b>	TABLE TOP
	<b>Special Signal processing Technology (Motion artifact rejection)</b>	Masimo - SET technology
	<b>SPO2 probes</b>	Reusable
	<b>Display of SPO2 and PR</b>	digital display with plethysmograph with trends
	<b>Type of Patient</b>	Adult, Pediatric
	<b>Should be shock proof</b>	Yes
	<b>Display (with contrast adjust-ability)</b>	LCD
	<b>Display should be Readable from at least 3 feet</b>	Yes
	<b>Saturation displayed on the screen</b>	Yes
	<b>Pulse Rate displayed on the screen</b>	Yes
	<b>Perfusion Index displayed on the screen</b>	Yes
	<b>Status of battery charging displayed on the screen</b>	Yes
	<b>Sensor off /on status</b>	Yes
	<b>Audible and visual Alarms</b>	Yes
<b>Alarm override facility should be present</b>	Yes	
<b>Trends</b>	96 hrs	

Specification	Specification Name	Bid Requirement (Allowed Values)
	<b>Type of trend display</b>	Tabular
	<b>Power source</b>	Inbuilt re-chargeable battery and mains 220-240 V , 50 Hz AC operation
	<b>Automatic switch from mains to battery in case of power failure</b>	Yes
	<b>RS 232C interface for data communication and transfer</b>	Yes
	<b>Should have provisions for wireless and blue tooth connectivity</b>	Yes
	<b>Patient extension cable</b>	Yes
	<b>Protective splash proof case for clean and storage and safe transport provided</b>	Yes
	<b>Length of power cable</b>	3m or more
	Probes	<b>Type of probe</b>
<b>Probe usage</b>		Reusable
<b>Number of probes provided (Hint: in case adult , pediatric and neonatal are selected for type of probe all the three have to be given and in case adult &amp; pediatric are selected both are to be given)</b>		1 each
NIBP Parameters	<b>Non invasive blood pressure (NIBP) provided</b>	Yes
	<b>Type of BP monitoring</b>	Pediatric
	<b>NIBP range in mmH</b>	20-400
	<b>Cuff size</b>	Adult, Pediatric
	<b>Number of cuff's provided</b>	1 each
	<b>Warranty in years (without probes)</b>	5
	<b>Warranty for probes in years</b>	1
Reports	<b>Confirmity to Manufactures Certification</b>	ISO 9001 & ISO 13485

**Additional Specification Parameters - Pulse Oximeters ( 62 pieces )**

Specification Parameter Name	Bid Requirement (Allowed Values)
Accessories to be supplied with each machine a) Reusable neonatal probes (flex with moulded or detachable type rubber or silicon made): 2 (two) nos. b) Probe including cable: 1 (one) nos. The cable length should not be less than 3 meters.	The warranty of each probe should be minimum of 01 (one) year. In case, a probe does not work within 1 (one) year from the date of its first use, the bidder will have to replace it by a new one.
Signal delay (Response time) Averaging time	<15 sec <3 sec
Accuracy of SpO2 (70% - 100%)	With motion $\pm 2$ digits With low perfusion $\pm 2$ digits
Accuracy of pulse rate	With motion $\pm 3$ digits With low perfusion $\pm 3$ digits
Warranty 2 years US FDA and CE ("Conformite Europeene") from European Union notified body having 4 digit identification number	Mandatory

\* Bidders offering must also comply with the additional specification parameters mentioned above.

**Consignees/Reporting Officer and Quantity**

S.No.	Consignee/Reporting Officer	Address	Quantity	Delivery Days
1	Soma Das	700091,Swasthya Sathi, GN-29, Sector V, Salt Lake	62	15

**Buyer Added Bid Specific Terms and Conditions****1. Generic**

Actual delivery (and Installation & Commissioning (if covered in scope of supply)) is to be done at following address IPGMER and SSKM Hospital , Kolkata & Berhampore Medical College & Hospital ,Kolkata -.

**2. Forms of EMD and PBG**

Bidders can also submit the EMD with Payment online through RTGS / internet banking in Beneficiary name West Bengal Medical Services Corporation Ltd. Account No. 105605003391 IFSC Code ICIC0001056 Bank Name ICICI BANK Branch address BIDHANNAGAR, SALT LAKE, SECTOR-V.

Bidder to indicate bid number and name of bidding entity in the transaction details field at the time of on-line transfer. Bidder has to upload scanned copy / proof of the Online Payment Transfer along with bid.

**3. Generic**

Bidders shall quote only those products in the bid which are not obsolete in the market and has at least 2 years residual market life i.e. the offered product shall not be declared end-of-life by the OEM before this

period.

#### 4. **Certificates**

Bidder's offer is liable to be rejected if they don't upload any of the certificates / documents sought in the Bid document, ATC and Corrigendum if any.

#### 5. **Generic**

Bidders are advised to check applicable GST on their own before quoting. Buyer will not take any responsibility in this regards. GST reimbursement will be as per actuals or as per applicable rates (whichever is lower), subject to the maximum of quoted GST %.

#### 6. **Buyer Added Bid Specific ATC**

Buyer Added text based ATC clauses

1. Bidders may have to arrange for a functional demonstration of the offered equipment during technical evaluation of the bids at **Kolkata**, West Bengal only, if desired by the Tender Inviting Authority (TIA).
2. **Experience Criteria:** Bidder should submit following documents of same / similar type of medical equipment in support of supplies made to Govt. hospitals or reputed private hospitals for the period of last three calendar years ending December 2021:
  - Proof of installation (Installation certificate / Service report duly signed by the hospital / healthcare facility) of the same / similar type of medical equipment
  - OR
  - Proof of payment against supply and installation of the same / similar type of medical equipment.
3. **Preference for S.S.I. units registered in West Bengal & PSUs in West Bengal:**  
In addition to all other terms and conditions as stated herein,  
EMD exemption is only applicable to MSME across the country and no other case following the spirit of Finance department **U.O. No. Group T /2021-2022/1059, dated- 15.01.2022.**
4. Availability of Service Centers: OEM / Bidder must have a Functional Service Centre in **Kolkata** and have capability of providing service throughout West Bengal.
5. Successful bidder/OEM will have to ensure that adequate number of dedicated technical service personals / engineers are designated / deployed for attending to the Service Request in a time bound manner and for ensuring Timely Servicing / rectification of defects during warranty period.
6. As many as number required, end user training must be provided within the warranty period without any charges.
7. **Imposition of restrictions on bidder as per Memorandum bearing West Bengal Finance Department Memo No. 202-F(Y) Dated 18.01.2021 read with F.No.6/18/2019-PPD dated 23.07.2020 of Ministry of Finance, Government of India** where has been clearly mentioned that, any bidder from a country which shares a land border with India will be eligible to bid in any procurement whether of goods, services (including consultancy services and non-consultancy services) or works (including sub-contracts and turnkey projects) only if the bidder is registered with the Competent Authority.

8. <https://ec.europa.eu/growth/tools-databases/nando/index.cfm?fuseaction=notifiedbody.main>

The medical equipment should be USFDA/CE (4 digit European notified body).

The organization those are issued CE certificate should be enlisted in the above link.

If any clarification required, the bidder should show us the document in the above link. The quoted model name & make should be mentioned in the certificate.

**Form-A: Consignee Receipt Certificate (CRC)**  
**(To be issued by consignee's authorized representative)**

**[The consignee may issue an additional challan receipt if delivered by courier or transporter]**

Date of supply by the Company Person or Courier:	
Name and Address of the Consignee:	
Name of the item supplied (with Make & Model & Model No.):	
Purchase Order /Contract No.:	
Name of the Supplier:	
No. of Units supplied :	
No. Of Box supplied :	
Place of destination (The dept. where the equipment will be actually installed):	
Invoice No. & Date:	
Details of Batch /Serial Numbers, if any of item supplied:	
..... (Signature & Office Seal of authorized representative of Consignees with date) [Name and designation of the signatory to be written capital letter]	

.....  
 (Signature & Office Seal of Head of the Institute/Hospital with date)  
 [Name and designation of the signatory to be written capital letter]

**Form B: Satisfactory Installation Certificate (SIC)**

**(To be issued by the consignee after successful commissioning of equipment)**

Bid Reference :  
 Award of Contract Reference :  
 Description of Equipment/Service :  
 Date of Commissioning :  
 Warranty up to :

This is to certify that the equipment(s) as detailed below has/have been received in good condition along with all the standard and special accessories, consumables, set of spares in accordance with the contract/technical specification of the equipment and site preparation including interiors as per bid document.

**Details of equipment, accessories, consumables, spares, etc.**

SI	Description	Quantity	Serial No. / Part No.
1			
2			
3			
4			
5			

*In case of space deficiency, another sheet with the same format can be annexed.*

The supplier has also submitted the following,

1. Tools for maintenance
2. Detailed operation and maintenance manual both in hard and soft copy for each item of supply at each location

The proving test has been done to our entire satisfaction. The equipments, its accessories and ancillaries of the site preparation including interiors is functioning satisfactorily and faultlessly

**Declaration by Unit Head (HOD/MO-IC/Others) :**

Sticker designed by NHM is fitted with the equipment Yes  No

Signature  
with Stamp :

Name (in Block)

P.T.O.

The following operators/ end users have been trained to operate the equipment(s),

Sl	Name	Designation	Contact No	E-mail ID (In CAPS)	Signature
1					
2					
3					
4					
5					
6					
7					
8					
9					
10					
11					
12					
13					
14					

In case of space deficiency, another sheet with the same format can be annexed.

<p><b>Countersigned by the head of the institute / hospital:</b></p>  <p>Signature _____</p>  <p>Name _____</p>  <p>Designation with stamp _____</p>  <p>Date _____</p>	<p>Signature of Unit Head: (HOD/MO-IC/Others)</p>  <p>Name (in Block):</p>  <p>Designation with Stamp:</p>
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### Specification of Pulse Oximeters

Specification	Specification Name	Bid Requirement (Allowed Values)
Performance Parameters	Type of Pulse Oximeter	TABLE TOP
	Special Signal processing Technology (Motion artifact rejection)	Masimo - SET technology
	SPO2 probes	Reusable
	Display of SPO2 and PR	digital display with plethysmograph with trends
	Type of Patient	Adult, Pediatric, Neonatal

	Should be shock proof	Yes
	Display (with contrast adjust-ability)	LCD
	Display should be Readable from at least 3 feet	Yes
	Saturation displayed on the screen	Yes
	Pulse Rate displayed on the screen	Yes
	Perfusion Index displayed on the screen	Yes
	Status of battery charging displayed on the screen	Yes
	Sensor off /on status	Yes
	Audible and visual Alarms	Yes
	Alarm override facility should be present	Yes
	Trends	96 hrs
	Type of trend display	Tabular/ graphical
	Power source	Inbuilt re-chargeable battery and mains 220-240 V, 50 Hz AC operation
	Automatic switch from mains to battery in case of power failure	Yes
	RS 232C interface for data communication and transfer	Yes
	Should have provisions for wireless and blue tooth connectivity	Yes
	Patient extension cable	Yes
	Protective splash proof case for clean and storage and safe transport provided	Yes
	Length of power cable	3m or more
Probes	Type of probe	Neonatal
	Probe usage	Reusable

	Number of probes provided (Hint: in case adult, pediatric and neonatal are selected for type of probe all the three have to be given and in case adult & pediatric are selected both are to be given)	1 each
NIBP Parameters	Non invasive bloodpressure (NIBP) provided	No
	Type of BP monitoring	NA (If NIBP not provided)
	NIBP range in mmH	NA (If NIBP not provided)
	Cuff size	NA (If NIBP not provided)
	Number of cuff's provided	NA (If NIBP not provided)
	Warranty in years (without probes)	5
	Warranty for probes in years	Not Provided
Reports	Confirmity to Manufactures Certification	ISO 9001 & ISO 13485
Additional Specification Parameters - Pulse Oximeters		
Specification Parameter Name		Bid Requirement (Allowed Values)
Accessories to be supplied with each machine a) Reusable neonatal probes (flex with moulded or detachable type rubber or silicon made): 2 (two) nos. b) Probe including cable: 1 (one) nos. The cable length should not be less than 3 meters.		The warranty of each probe should be minimum of 01 (one) year. In case, a probe does not work within 1 (one) year from the date of its first use, the bidder will have to replace it by a new one.
Signal delay (Response time) Averaging time		<15 sec <3 sec
Accuracy of SpO2 (70% - 100%)		With motion $\pm 2$ digits With low perfusion $\pm 2$ digits
Accuracy of pulse rate		With motion $\pm 3$ digits With low perfusion $\pm 3$ digits
Warranty 2 years US FDA and CE ("Conformite Europeene") from European Union notified body having 4 digit identification number		Mandatory

## 7. **Warranty**

Warranty period of the supplied products shall be 2 years from the date of final acceptance of goods or after completion of installation, commissioning & testing of goods (if included in the scope of supply), at consignee location. OEM Warranty certificates must be submitted by Successful Bidder at the time of delivery of Goods. The seller should guarantee the rectification of goods in case of any break down during the guarantee period. Seller should have well established Installation, Commissioning, Training, Troubleshooting and Maintenance Service group in INDIA for attending the after sales service. Details of Service Centres near consignee destinations are to be uploaded along with the bid.

## 8. **Generic**

Data Sheet of the product(s) offered in the bid, are to be uploaded along with the bid documents. Buyers can match and verify the Data Sheet with the product specifications offered. In case of any unexplained mismatch of technical parameters, the bid is liable for rejection.

## 9. **Service & Support**

Escalation Matrix For Service Support : Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.

## 10. **Generic**

Installation, Commissioning, Testing, Configuration, Training (if any - which ever is applicable as per scope of supply) is to be carried out by OEM / OEM Certified resource or OEM authorised Reseller.

## 11. **Generic**

OPTION CLAUSE: The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 25 percent of bid quantity at the time of placement of contract. The purchaser also reserves the right to increase the ordered quantity by up to 25% of the contracted quantity during the currency of the contract at the contracted rates. Bidders are bound to accept the orders accordingly.

## 12. **Warranty**

Over and above the normal Warranty terms as per GeM GTC, the successful bidder / OEM shall have to provide Comprehensive Warranty during the entire Standard warranty period as per contract. : The comprehensive warranty shall be covering the following scope All spare parts & labour (Upload an undertaking with the bid confirming compliance by the bidder if Bidder is taking onus of this compliance. In case OEM is taking onus of this compliance, OEM undertaking is to be uploaded along with Bidder undertaking)

## 13. **Scope of Supply**

Scope of supply (Bid price to include all cost components) : Supply Installation Testing and Commissioning of Goods

## 14. **Forms of EMD and PBG**

Successful Bidder can submit the Performance Security in the form of Payment online through RTGS / internet banking also (besides PBG which is allowed as per GeM GTC). On-line payment shall be in Beneficiary name West Bengal Medical Services Corporation Ltd. Account No. 105605003391 IFSC Code ICIC0001056 Bank Name ICICI BANK Branch address BIDHANNAGAR, SALT LAKE, SECTOR-V. Successful Bidder to indicate Contract number and name of Seller entity in the transaction details field at the time of on-line transfer. Bidder has to upload scanned copy / proof of the Online Payment Transfer in place of PBG within 15 days of award of contract.

## 15. **Warranty**

Successful bidder will have to ensure that adequate number of dedicated technical service personals / engineers are designated / deployed for attending to the Service Request in a time bound manner and for ensuring Timely Servicing / rectification of defects during warranty period, as per Service level agreement indicated in the relevant clause of the bid.

## 16. **Generic**

Scope of supply includes Training: Number of employees to be trained 310 , Place for Training at the consignee location and Duration of training 2 days.

## 17. **Certificates**

The bidder is required to upload, along with the bid, all relevant certificates such as BIS licence, type test certificate, approval certificates and other certificates as prescribed in the Product Specification given in the bid document.

## 18. **Warranty**

Timely Servicing / rectification of defects during warranty period: After having been notified of the defects / service requirement during warranty period, Seller has to complete the required Service / Rectification within 3 days time limit. If the Seller fails to complete service / rectification with defined time limit, a penalty of 0.5% of Unit Price of the product shall be charged as penalty for each week of delay from the seller. Seller can deposit the penalty with the Buyer directly else the Buyer shall have a right to recover all such penalty amount from the Performance Security (PBG). Cumulative Penalty cannot exceed more than 10% of the total contract value after which the Buyer shall have the right to get the service / rectification done from alternate sources at the risk and cost of the Seller besides forfeiture of PBG. Seller shall be liable to re-imburse the cost of such service / rectification to the Buyer.

## 19. **Generic**

Without prejudice to Buyer's right to price adjustment by way of discount or any other right or remedy available to Buyer, Buyer may terminate the Contract or any part thereof by a written notice to the Seller, if:

- i) The Seller fails to comply with any material term of the Contract.
- ii) The Seller informs Buyer of its inability to deliver the Material(s) or any part thereof within the stipulated Delivery Period or such inability otherwise becomes apparent.
- iii) The Seller fails to deliver the Material(s) or any part thereof within the stipulated Delivery Period and/or to replace/rectify any rejected or defective Material(s) promptly.
- iv) The Seller becomes bankrupt or goes into liquidation.
- v) The Seller makes a general assignment for the benefit of creditors.
- vi) A receiver is appointed for any substantial property owned by the Seller.
- vii) The Seller has misrepresented to Buyer, acting on which misrepresentation Buyer has placed the Purchase Order on the Seller.

## 20. **Generic**

While generating invoice in GeM portal, the seller must upload scanned copy of GST invoice and the screenshot of GST portal confirming payment of GST.

## **Disclaimer**

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization. Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specification and / or terms and conditions governing the bid. Any clause incorporated by the Buyer such as demanding Tender Sample, incorporating any clause against the MSME policy and Preference to make in India Policy, mandating any Brand names or Foreign Certification, changing the default time period for Acceptance of material or payment timeline governed by OM of Department of Expenditure shall be null and void and would not be considered part of bid. Further any reference of conditions published on any external site or reference to external documents / clauses shall also be null and void. If any seller has any objection / grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

[This Bid is also governed by the General Terms and Conditions](#)

In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

**---Thank You---**

## Bid Corrigendum

GEM/2022/B/2157948-C1

Following terms and conditions supersede all existing "Buyer added Bid Specific Terms and conditions" given in the bid document or any previous corrigendum. Prospective bidders are advised to bid as per following Terms and Conditions:

### Buyer Added Bid Specific Additional Terms and Conditions

1. Actual delivery (and Installation & Commissioning (if covered in scope of supply)) is to be done at following address IPGMER and SSKM Hospital , Kolkata & Berhampore Medical College & Hospital ,Kolkata -.
2. Bidders can also submit the EMD with Payment online through RTGS / internet banking in Beneficiary name West Bengal Medical Services Corporation Ltd. Account No. 105605003391 IFSC Code ICIC0001056 Bank Name ICICI BANK Branch address BIDHANNAGAR, SALT LAKE, SECTOR-V.  
Bidder to indicate bid number and name of bidding entity in the transaction details field at the time of on-line transfer. Bidder has to upload scanned copy / proof of the Online Payment Transfer along with bid.
3. Bidders shall quote only those products in the bid which are not obsolete in the market and has at least 2 years residual market life i.e. the offered product shall not be declared end-of-life by the OEM before this period.
4. Bidder's offer is liable to be rejected if they don't upload any of the certificates / documents sought in the Bid document, ATC and Corrigendum if any.
5. Bidders are advised to check applicable GST on their own before quoting. Buyer will not take any responsibility in this regards. GST reimbursement will be as per actuals or as per applicable rates (whichever is lower), subject to the maximum of quoted GST %.
6. Buyer Added text based ATC clauses
  1. Bidders may have to arrange for a functional demonstration of the offered equipment during technical evaluation of the bids at **Kolkata**, West Bengal only, if desired by the Tender Inviting Authority (TIA).
  2. **Experience Criteria:** Bidder should submit following documents of same / similar type of medical equipment in support of supplies made to Govt. hospitals or reputed private hospitals for the period of last three calendar years ending December 2021:
    - Proof of installation (Installation certificate / Service report duly signed by the hospital / healthcare facility) of the same / similar type of medical equipmentOR
    - Proof of payment against supply and installation of the same / similar type of medical equipment.
  3. **Preference for S.S.I. units registered in West Bengal & PSUs in West Bengal:**  
In addition to all other terms and conditions as stated herein, EMD exemption is only applicable to MSME across the country and no other case following the spirit of Finance department **U.O. No. Group T /2021-2022/1059, dated-15.01.2022.**
  4. Availability of Service Centers: OEM / Bidder must have a Functional Service Centre in **Kolkata** and have capability of providing service throughout West Bengal.

5. Successful bidder/OEM will have to ensure that adequate number of dedicated technical service personals / engineers are designated / deployed for attending to the Service Request in a time bound manner and for ensuring Timely Servicing / rectification of defects during warranty period.

6. As many as number required, end user training must be provided within the warranty period without any charges.

**7. Imposition of restrictions on bidder as per Memorandum bearing West Bengal Finance Department Memo No. 202-F(Y) Dated 18.01.2021 read with F.No.6/18/2019-PPD dated 23.07.2020 of Ministry of Finance, Government of India** where has been clearly mentioned that, any bidder from a country which shares a land border with India will be eligible to bid in any procurement whether of goods, services (including consultancy services and non-consultancy services) or works (including sub-contracts and turnkey projects) only if the bidder is registered with the Competent Authority.

8. <https://ec.europa.eu/growth/tools-databases/nando/index.cfm?fuseaction=notifiedbody.main>

The medical equipment should be USFDA/CE (4 digit European notified body).

The organization those are issued CE certificate should be enlisted in the above link.

If any clarification required, the bidder should show us the document in the above link. The quoted model name & make should be mentioned in the certificate.

#### **Form-A: Consignee Receipt Certificate (CRC)**

**(To be issued by consignee's authorized representative)**

**[The consignee may issue an additional challan receipt if delivered by courier or transporter]**

Date of supply by the Company Person or Courier:	
Name and Address of the Consignee:	
Name of the item supplied (with Make & Model & Model No.):	
Purchase Order /Contract No.:	
Name of the Supplier:	
No. of Units supplied :	
No. Of Box supplied :	

Place of destination (The dept. where the equipment will be actually installed):	
Invoice No. & Date:	
Details of Batch /Serial Numbers, if any of item supplied:	
<p>.....          (Signature &amp; Office Seal of authorized representative of Consignees with date)          [Name and designation of the signatory to be written capital letter]</p>	
<p>.....          (Signature &amp; Office Seal of Head of the Institute/Hospital with date)          [Name and designation of the signatory to be written capital letter]</p>	

**Form B: Satisfactory Installation Certificate (SIC)**

**(To be issued by the consignee after successful commissioning of equipment)**

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Bid Reference :  
Award of Contract Reference :  
Description of Equipment/Service :  
Date of Commissioning :  
Warranty up to :

This is to certify that the equipment(s) as detailed below has/have been received in good condition along with all the standard and special accessories, consumables, set of spares in accordance with the contract/technical specification of the equipment and site preparation including interiors as per bid document.

**Details of equipment, accessories, consumables, spares, etc.**

SI	Description	Quantity	Serial No. / Part No.
1			

2			
3			
4			
5			

*In case of space deficiency, another sheet with the same format can be annexed.*

The supplier has also submitted the following,

1. Tools for maintenance
2. Detailed operation and maintenance manual both in hard and soft copy for each item of supply at each location

The proving test has been done to our entire satisfaction. The equipments, its accessories and ancillaries of the site preparation including interiors is functioning satisfactorily and faultlessly

**Declaration by Unit Head (HOD/MO-IC/Others) :**

Sticker designed by NHM is fitted with the equipment    Yes  No

Signature  
with Stamp :

Name (in Block)

P.T.O.

The following operators/ end users have been trained to operate the equipment(s),

SI	Name	Designation	Contact No	E-mail ID (In CAPS)	Signature
1					
2					
3					
4					
5					
6					

7					
8					
9					
10					
11					
12					
13					
14					
15					

*In case of space deficiency, another sheet with the same format can be annexed.*

<p><b>Countersigned by the head of the institute / hospital:</b></p> <p>Signature _____</p> <p>Name _____</p> <p>Designation with stamp _____</p> <p>Date _____</p>	<p>Signature of Unit Head: (HOD/MO-IC/Others)</p> <p>Name (in Block):</p> <p>Designation with Stamp:</p>
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Based on the discussion in pre-bid meeting held on 10.05.2022, the following amendment has been made:

Revised Specification of Pulse Oximeters

Specification	Specification Name	Bid Requirement (Allowed Values)
Performance Parameters	Type of Pulse Oximeter	TABLE TOP
	Special Signal processing Technology (Motion artifact rejection)	Masimo - SET technology
	SPO2 probes	Reusable
	Display of SPO2 and PR	digital display with plethysmograph with trends
	Type of Patient	Neonatal
	Should be shock proof	Yes
	Display (with contrast adjust-ability)	LCD
	Display should be Readable from at least 3 feet	Yes
	Saturation displayed on the screen	Yes
	Pulse Rate displayed on the screen	Yes
	Perfusion Index displayed on the screen	Yes
	Status of battery charging displayed on the screen	Yes
	Sensor off /on status	Yes
	Audible and visual Alarms	Yes
	Alarm override facility should be present	Yes
	Trends	96 hrs
	Type of trend display	Tabular/ graphical
	Power source	Inbuilt re-chargeable battery and mains 220-240 V, 50 Hz AC operation
	Automatic switch from mains to battery in case of power failure	Yes
	RS 232C interface for data communication and transfer	Yes
Should have provisions for wireless and blue	Yes	

	tooth connectivity Patient extension cable	Yes
	Protective splash proof case for clean and storage and safe transport provided	Yes
	Length of power cable	3m or more
Probes	Type of probe	Neonatal
	Probe usage	Reusable
	Number of Neonatal probes	5 with each machine
NIBP Parameters	Non invasive bloodpressure (NIBP) provided	No
	Type of BP monitoring	NA (If NIBP not provided)
	NIBP range in mmH	NA (If NIBP not provided)
	Cuff size	NA (If NIBP not provided)
	Number of cuff's provided	NA (If NIBP not provided)
Reports	Confirmity to Manufactures Certification	ISO 9001 & ISO 13485
Additional Specification Parameters - Pulse Oximeters		
Specification Parameter Name		Bid Requirement (Allowed Values)
Accessories to be supplied with each machine a) Reusable neonatal probes (flex with moulded or detachable type rubber or silicon made): 5 (five) nos. b) Probe including cable: 1 (one) nos. The cable length should not be less than 3 meters.		The warranty of each probe should be minimum of 01 (one) year. In case, a probe does not work within 1 (one) year from the date of its first use, the bidder will have to replace it by a new one.
Signal delay (Response time) Averaging time		<15 sec <3 sec
Accuracy of SpO2 (70% - 100%)		With motion $\pm 2$ digits With low perfusion $\pm 2$ digits
Accuracy of pulse rate		With motion $\pm 3$ digits With low perfusion $\pm 3$ digits
Warranty 2 years & US FDA and CE ("Conformite Europeene") from European Union notified body having 4 digit identification number		Mandatory

7. Warranty period of the supplied products shall be 2 years from the date of final acceptance of goods or after completion of installation, commissioning & testing of goods (if included in the scope of supply), at consignee location. OEM Warranty certificates must be submitted by Successful Bidder at the time of delivery of Goods. The seller should guarantee the rectification of goods in case of any break down during the guarantee period. Seller should have well established Installation, Commissioning, Training, Troubleshooting and Maintenance Service group in INDIA for attending the after sales service. Details of

Service Centres near consignee destinations are to be uploaded along with the bid.

8. Data Sheet of the product(s) offered in the bid, are to be uploaded along with the bid documents. Buyers can match and verify the Data Sheet with the product specifications offered. In case of any unexplained mismatch of technical parameters, the bid is liable for rejection.
9. Escalation Matrix For Service Support : Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.
10. Installation, Commissioning, Testing, Configuration, Training (if any - which ever is applicable as per scope of supply) is to be carried out by OEM / OEM Certified resource or OEM authorised Reseller.
11. OPTION CLAUSE: The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 25 percent of bid quantity at the time of placement of contract. The purchaser also reserves the right to increase the ordered quantity by up to 25% of the contracted quantity during the currency of the contract at the contracted rates. Bidders are bound to accept the orders accordingly.
12. Over and above the normal Warranty terms as per GeM GTC, the successful bidder / OEM shall have to provide Comprehensive Warranty during the entire Standard warranty period as per contract. : The comprehensive warranty shall be covering the following scope All spare parts & labour (Upload an undertaking with the bid confirming compliance by the bidder if Bidder is taking onus of this compliance. In case OEM is taking onus of this compliance, OEM undertaking is to be uploaded along with Bidder undertaking)
13. Scope of supply (Bid price to include all cost components) : Supply Installation Testing and Commissioning of Goods
14. Successful Bidder can submit the Performance Security in the form of Payment online through RTGS / internet banking also (besides PBG which is allowed as per GeM GTC). On-line payment shall be in Beneficiary name West Bengal Medical Services Corporation Ltd. Account No. 105605003391 IFSC Code ICIC0001056 Bank Name ICICI BANK Branch address BIDHANNAGAR, SALT LAKE, SECTOR-V. Successful Bidder to indicate Contract number and name of Seller entity in the transaction details field at the time of on-line transfer. Bidder has to upload scanned copy / proof of the Online Payment Transfer in place of PBG within 15 days of award of contract.
15. Successful bidder will have to ensure that adequate number of dedicated technical service personals / engineers are designated / deployed for attending to the Service Request in a time bound manner and for ensuring Timely Servicing / rectification of defects during warranty period, as per Service level agreement indicated in the relevant clause of the bid.
16. Scope of supply includes Training: Number of employees to be trained 310 , Place for Training at the consignee location and Duration of training 2 days.
17. The bidder is required to upload, along with the bid, all relevant certificates such as BIS licence, type test certificate, approval certificates and other certificates as prescribed in the Product Specification given in the bid document.
18. Timely Servicing / rectification of defects during warranty period: After having been notified of the defects / service requirement during warranty period, Seller has to complete the required Service / Rectification within 3 days time limit. If the Seller fails to complete service / rectification with defined time limit, a penalty of 0.5% of Unit Price of the product shall be charged as penalty for each week of delay from the seller. Seller can deposit the penalty with the Buyer directly else the Buyer shall have a right to recover all such penalty amount from the Performance Security (PBG).Cumulative Penalty cannot exceed more than 10% of the total contract value after which the Buyer shall have the right to get the service / rectification done from alternate sources at the risk and cost of the Seller besides forfeiture of PBG. Seller shall be liable to re-imburse the cost of such service / rectification to the Buyer.
19. Without prejudice to Buyer's right to price adjustment by way of discount or any other right or remedy available to Buyer, Buyer may terminate the Contract or any part thereof by a written notice to the Seller, if:
  - i) The Seller fails to comply with any material term of the Contract.
  - ii) The Seller informs Buyer of its inability to deliver the Material(s) or any part thereof within the stipulated Delivery Period or such inability otherwise becomes apparent.
  - iii) The Seller fails to deliver the Material(s) or any part thereof within the stipulated Delivery Period and/or to replace/rectify any rejected or defective Material(s) promptly.
  - iv) The Seller becomes bankrupt or goes into liquidation.
  - v) The Seller makes a general assignment for the benefit of creditors.
  - vi) A receiver is appointed for any substantial property owned by the Seller.
  - vii) The Seller has misrepresented to Buyer, acting on which misrepresentation Buyer has placed the Purchase Order on the Seller.
20. While generating invoice in GeM portal, the seller must upload scanned copy of GST invoice and the screenshot of GST portal confirming payment of GST.

## **Disclaimer**

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization. Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specification and / or terms and conditions governing the bid. Any clause incorporated by the Buyer such as demanding Tender Sample, incorporating any clause against the MSME policy and Preference to make in India Policy, mandating any Brand names or Foreign Certification, changing the default time period for Acceptance of material or payment timeline governed by OM of Department of Expenditure shall be null and void and would not be considered part of bid. Further any reference of conditions published on any external site or reference to external documents / clauses shall also be null and void.

\*This document shall overwrite all previous versions of Bid Specific Additional Terms and Conditions.

[This Bid is also governed by the General Terms and Conditions](#)