- Bidders may have to arrange for a functional demonstration of the offered equipment during technical evaluation of the bids at Kolkata, West Bengal only, if desired by the Tender Inviting Authority (TIA).
- 2. EMD exemption will be as per FD Memo no. 375-F(Y), Dated 30th January, 2023.
- 3. **Experience Criteria:** Bidder should submit following documents of same / similar type of medical equipment in support of supplies made to Govt. hospitals or reputed private hospitals for the period of last three calendar years ending December 2022:
 - Proof of installation (Installation certificate / Service report duly signed by the hospital / healthcare facility) of the same / similar type of medical equipment

OR

- Proof of payment against supply and installation of the same / similar type of medical equipment.
- Bidder should mention the bid reference number along with the quoted make and model of the equipment in the OEM certificate and the certificate should be issued after publishing of the bid.
- Bidder should submit minimum average annual turnover for last 3(Three) financial years in letter head of chartered accountant with mentioning valid UDIN (Unique Document Identification Number). The data should submit in a table duly signed and stamped by chartered accountant.
- 6. Availability of Service Centers: OEM / Bidder must have a Functional Service Centre in **Kolkata** and have capability of providing service as and when required.
- Successful bidder/OEM will have to ensure that adequate number of dedicated technical service personals / engineers are designated / deployed for attending to the Service Request in a time bound manner and for ensuring Timely Servicing / rectification of defects during warranty & CMC period.
 - 8. Imposition of restrictions on bidder as per Memorandum bearing West Bengal Finance Department Memo No. 202-F(Y) Dated 18.01.2021 read with F.No.6/18/2019-PPD dated 23.07.2020 of Ministry of Finance, Government of India where has been clearly mentioned that, any bidder from a country which shares a land border with India will be eligible to bid in any procurement whether of goods, services (including consultancy services and non-consultancy services) or works (including sub-contracts and turnkey projects) only if the bidder is registered with the Competent Authority.
 - 9. Liquidated Damages for Delayed Delivery/ Delayed setting up of Services:

The percentage of 0.5% of the Invoice Price for each week or part thereof for each week or part thereof of delay until actual delivery or performance upto a maximum deduction of 5% of the Invoice price.

10. Earnest Money Deposit (EMD) (E)

- Any bid not accompanied by a substantially responsive EMD in accordance with Instructions to Tenderers shall be rejected by WBMSCL as non-responsive.
- The EMD of unsuccessful Tenderers shall be returned as promptly as possible upon the successful Tenderer's furnishing of the Performance Security pursuant to Instructions to Tenderers.
- The EMD may be forfeited:

- a) if a Tenderer withdraws its bid during the period of bid validity specified by the Tenderer on the Bid Submission Form, except as provided in Instructions to Tenderers; or
- b) if the successful Tenderer fails to:
- i. Sign the Contract in accordance with Instructions to Tenderers;
- ii. Furnish a Performance Security in accordance with Instructions to Tenderers
- 11. Hard Copy of the uploaded document to be submitted upto 2 PM of 2 (Two) working days of bid closing date.
- 12. https://ec.europa.eu/growth/toolsdatabases/nando/index.cfm?fuseaction=notifiedbody.main

The medical equipment should be USFDA and / or European CE (4 digit European notified body). The organization those are issued CE certificate should be enlisted in the above link. If any clarification required, the bidder should show us the document in the above link. The Quoted model name & make should be mentioned in the certificate.

 Pre-Bid Meeting: Thursday , April 06; 12:00 Noon – 02:00 PM Physically presence of the bidders are mandatory at Conference Room of West Bengal Medical Services Corporation (WBMSC), at 2nd floor , Swasthya Sathi Building, Swasthya Bhawan , Kolkata – 700091

Please ignore the GeM category Technical Specification and bidder should only consider the ATC Technical Specification

VIDEO BRONCHOSCOPE : (Flex)				
PARAMETER / FEATURE	THRESHOLD LIMIT / RANGE			
Outer diameter in mm	6.5 or less			
Angulation up side in deg	180 or more			
Angulation down side in deg	130 or more			
Field of view in deg	120 or more			
Depth of field in mm	3 or less			
Working Length in mm	600 or more			
Instrument channel diameter in mm	2.8 or more			
HD LCD monitor size (diagonal) in inch	24 or more			
Video Processor output for HDTV monitor (Aspect Ratio)	16:9 or 16:10			

Online UPS with battery back up in minute	Minimum 30 minutes			
MUST HAVE SPECIFIATIONS				
Parameter / Feature	Yes			
Laptop with Screen Size 15 inch core i3 Processor , warranty 2 years and Laser Printer with software				
Recording Facility in USB Device	Yes			
Should supply Disposable Biopsy Forceps: 15 nos.	Yes			
Should be equipped with Optical Enhancement Technology	Yes			
Light Source: LED with a facility of NBI/ spectral colour shift/ OE iscan with 300 W Xenon / FICE or 300 W Xenon / BLI; additional 4 nos. (i.e. total of 5 nos.) of 300W Xenon lamp should be supplied	Yes			
Should supply TBNA needles: 24 nos.	Yes			
Reusable biopsy forceps: min 10 nos.	Yes			
Should supply Cytology Brush: 20 nos.	Yes			
Compact Trolley and storage cabinet for 4 scope must be supplied along with the system	Yes			
Regular up gradation of software	Yes			
Picture quality	Should be HD quality			
Standard & SAFETY Certification				
US FDA or European CE(4digit notified body)	Yes			

Amendment-I

Revised Technical Specifications

VIDEO BRONCHOSCOPE : (Flex)			
PARAMETER / FEATURE	THRESHOLD LIMIT / RANGE		
Outer diameter in mm	6.5 or less		
Angulation up side in deg	180 or more		
Angulation down side in deg	130 or more		
Field of view in deg	120 or more		
Depth of field in mm	3 or less		
Working Length in mm	600 or more		
Instrument channel diameter in mm	2.8 or more		
HD LCD monitor size(diagonal) in inch	24 or more		
Video Processor output for HDTV monitor (Aspect Ratio)	16:9 or 16:10		
Online UPS with battery back up in minute	Minimum 30 minutes		
	SPECIFIATIONS		
Parameter / Feature	Yes		
Laptop with Screen Size 15 inch core i3 Processor , warranty 2 years and Laser Printer with software	Yes		
Recording Facility in USB Device	Yes		
Should supply Disposable Biopsy Forceps: 200 nos.	Yes		
Should be equipped with Optical Enhancement Technology	Yes		
Light Source: LED with a facility of NBI/ spectral colour shift/ OE iscan with 300 W Xenon / BLI; additional 4 nos. (i.e. total of 5 nos.) of 300W Xenon lamp should be supplied	Yes		
Should supply TBNA needles: 24 nos.	Yes		
Should supply Cytology Brush: 20 nos.	Yes		
Compact Trolley and storage cabinet for 4 scope must be	Yes		

VIDEO BRONCHOSCOPE : (Flex)					
PARAMETER / FEATURE THRESHOLD LIMIT / RANGE					
supplied along with the system					
Regular up gradation of software	Yes				
Picture quality	Should be HD quality				
Standard & SAFETY Certification					
US FDA or European CE(4digit notified body)	Yes				

14. Any wrong or misleading information provided by the Tenderer during submission of bids may lead to summary cancellation of bid, blacklisting in WBMSCL for at least 5 years and forfeiture of EMD.

Service Uptime in Warranty

- a. Working condition for a minimum period of 354 days out of a period of 365 days. (i.e. 97% Uptime).
- b. Call Log by E-mail/Phone.
- c. The response time to any fault should be not more than 6 hrs after call is logged.
- d. Maximum Downtime allowed without penalty: 72 hours.
- e. Time for rectification should not be more than 48 hours.
- f. Penalty beyond 72 hours downtime & if standby unit is not provided: The percentage of 0.5% of the invoice price of each week or part thereof, of delay unit actual delivery or performance up to a maximum deduction of 10% of the invoice price.
- g. The adequate Engineers to be deployed for attend the all break down call raise by the end user.
- 15. The Tenderer is expected to examine all instructions, forms, terms and specifications in the Bidding Documents. Failure to furnish all information or documentation required by the Bidding. Documents may result in the rejection of the bid.
- 16. A prospective Tenderer requiring any clarification of the Bidding Documents shall contact WBMSCL in writing at procurement@wbmsc.gov.in
- 17. To give prospective Tenderers reasonable time in which to take an amendment into account in preparing their bids, WBMSCL may, at its discretion, extend the deadline for the submission of bids.

18. Cost of Bidding

The Tenderer shall bear all costs associated with the preparation and submission of its bid.

19. Language of Bid

The Bid, as well as all correspondence and documents relating to the bid exchanged by the Tenderer and WBMSCL, shall be written in the English language. Supporting documents and printed literature that are part of the Bid, if submitted in any other language provided they are accompanied by an accurate translation of the relevant passages into English and duly authenticated.

20. Prices quoted by the Tenderer shall be fixed during the Tenderer's performance of the Contract and not subject to variation on any account.

21. The objective of this bid is to ensure supply of best quality equipment at the most competitive price. If at any stage of the bidding, including at the stage of financial evaluation, it appears that the tendered rate is artificially hiked or is much lower compared to the prevailing market price and available rates of similar or identical composition with the government, WBMSCL reserves the right to cancel the bids.

22. Confidentiality

- Any effort by a Tenderer to influence WBMSCL in the examination, evaluation, comparison of the bids or contract award decisions may result in the rejection of its Bid.
- Notwithstanding Instructions to Tenderers from the time of bid opening to the time of Contract Award, if any Tenderer wishes to contact WBMSCL on any matter related to the bidding process, it should do so in writing.
- 23. THE DECISION OF THE WBMSCL AUTHORITY WILL BE FINAL AND BINDING IN THIS MATTER.

a) Responsiveness of Bids

- WBMSCL's determination of a bid's responsiveness is to be based on the contents of the bid itself.
- A substantially responsive Bid is one that conforms to all the terms, conditions and specifications of the Bidding Documents without material deviation, reservation, or omission. A material deviation, reservation, or omission is one that:
- i. Affects in any substantial way the scope, quality, or performance of the goods and related services specified in the Contract;

or

ii. Limits in any substantial way, inconsistent with the Bidding Documents, WBMSCL's rights or the Tenderer's obligations under the Contract;

or

iii. If rectified would unfairly affect the competitive position of other Tenderers presenting substantially responsive bids.

b) WBMSCL considers material deviation to include but not to be limited to the following situations:

- a. During technical evaluation of bids (verification of formal criteria):
- Lack of proper bid securities in terms of change in the wording (not consistent with the prescribed format), amount or validity period.
- Absence of bid form, change in the wording (not consistent with the prescribed format) or lack of signature in the key portions of the bid form,
- The Tenderer does not accept important Contract conditions, i.e. related to Performance Security, Warranty, Force Majeure, Applicable Law, Delivery Schedule, Payment Terms, Limitation of Liability, etc.
- Specifications of the item quoted vary in one or more significant respect(s) from the minimum required Technical Specifications.

24. Domestic Preference

Companies based and manufacturing in India shall not be a factor in bid evaluation.

25. Financial evaluation

The financial bids of only those bidders who qualify in the technical bids will be opened.

26. WBMSCL's Right to Accept Any Bid and to Reject Any or All Bids

WBMSCL reserves the right to accept or reject any bid and to annul the bidding process and reject all bids at any time prior to contract award, without thereby incurring any liability to Tenderers.

27. Award Criteria

- In the event of a Contract award, WBMSCL shall award the Contract to the Tenderer whose offer has been determined to be the lowest evaluated bid substantially responsive to the Bidding Documents, provided further that the Tenderer is determined to be qualified to perform the Contract satisfactorily.
- Before the award of Contract, WBMSCL may inspect the manufacturing facilities of the lowest evaluated responsive Tenderer to assess his capability to successfully perform the Contract as per the terms and conditions specified in the document.

28. Publication of Award of Contract

WBMSCL shall publish the Award of Contract in GEM portal.

29. Signing of Contract

- Prior to the expiry of the period of bid validity, WBMSCL shall issue Award of Contract (AOC). The draft
 agreement will be sent to the successful Tenderer along with the AOC and Special Conditions for Goods, if
 any.
- Within 14 (fourteen) days of receipt of the AOC, the successful Tenderer shall sign and return the agreement to WBMSCL along with the required value of Performance Security in full as decided by WBMSCL.
- 30. Failure of the successful Tenderer to submit the Performance Security and sign the agreement within 14 (fourteen) days of issue of AOC shall constitute sufficient grounds for the annulment of the award and forfeiture of the EMD.
- 31. The following penalties shall be imposed against offences mentioned against each:

Nature of offence	Penalty to be imposed
Any wrong or misleading information provided by the Tenderer during submission of bids	a. Forfeiture of EMD b. May lead to blacklisting in FIRST PARTY for at least 5 years
Non execution of agreement within 14 working days of issue of AOC	a. Forfeiture of EMD b. Blacklisting for 5 years in FIRST PARTY c. Blacklisting to be circulated to all procurement agencies throughout the country
Supplying refurbished goods instead of new Breach of Agreement	 a. Termination of Contract. b. Blacklisting for 5 years. c. Blacklisting to be circulated to all procurement agencies throughout the country. d. Forfeiture of the Performance Bank Guarantee.

32. COURT OF LAW:

In case of any dispute in between the parties, the matter will be settled in appropriate Court of Law within Kolkata Jurisdiction

33. INSPECTION OF THE GOODS:

- All goods may be subjected to inspection and testing by FIRST PARTY or its designated representatives at all times and places including the period of manufacture and in any event prior to final acceptance by FIRST PARTY.
- Neither the carrying out of any inspections of the Goods nor any failure to undertake any such inspections shall relieve the SECOND PARTY of any of its warranties or the performance of any obligations under the Contract.

34. For goods supplied from within or outside India

- a) For goods supplied from within or outside India, Purchaser retains the right to perform pre-shipment inspection at the manufacturer's premises and an independent quality control laboratory testing at its own cost.
- b) The Purchaser will retain the right to perform further inspections and quality testing at any time till the satisfactory installation of Goods, as it deems fit, at its own cost.
- 35. Should any inspected or tested goods fail to conform to the specifications, the purchaser shall reject them and the supplier shall replace the rejected goods free of cost to the purchaser, within a period of 30 (thirty) days of intimating such rejection

36. REJECTION OF GOODS:

Notwithstanding any other rights of, or remedies available to, FIRST PARTY under the Contract, in case any of the goods is defective or otherwise does not conform to the specifications or other requirements of the Contract, FIRST PARTY may, at its sole option, reject or refuse to accept the goods and the SECOND PARTY agrees promptly to replace the goods with goods of equal or better quality.

37. End of Life of the Equipment should not be less than 10 years.

38. Fraud and Corruption

- It is WBMSCL policy to require that Tenderers, suppliers and contractors and their subcontractors under WBMSCL contracts, observe the highest standard of ethics during the procurement and execution of such contracts. In pursuance of this policy, WBMSCL:
- a. Defines, for the purposes of this provision, the terms set forth below as follows:
- i. Bribery is the act of unduly offering, giving, receiving or soliciting anything of value to influence the process of procuring goods or services, or executing contracts;
- ii. Extortion or coercion is the act of attempting to influence the process of procuring goods or services, or executing contracts by means of threat of injury to person, property or reputation;
- iii. Fraud is the misrepresentation of information or facts for the purpose of influencing the process of procuring goods or services, or executing the contracts, to the detriment of WBMSCL or other participants;
- iv. Collusion is the agreement between Tenderers designed to result in bids at artificial prices that are not competitive.
- b. Will reject a proposal to award a contract if it determines that a vendor recommended for award has engaged in corrupt practices in competing for the contract in question;
- c. Will declare a vendor ineligible, either indefinitely or for a stated period of time, to become a WBMSCL registered Vendor if it at any time determines that the vendor has engaged in corrupt practices in competing for or in executing a WBMSCL contract;
- d. Will cancel or terminate a contract if it determines that a vendor has engaged in corrupt practices in competing for or in executing a WBMSCL contract;
- e. Will normally requires a WBMSCL vendor to allow WBMSCL, or any person that WBMSCL may designate, to inspect or carry out audits of the vendor's accounting records and financial statements in connection with the contract.
- Any vendor participating in WBMSCL's procurement activities, shall facilitate to WBMSCL personnel upon first request, all documents, records and other elements needed by WBMSCL to

investigate the allegations of misconduct by either vendors or any other party to the procurement activities. The absence of such cooperation may be sufficient grounds for the debarment of the vendor from WBMSCL vendor roster and may lead to suspension following review by WBMSCL Vendor Review Committee.

- It is required that Vendors, their subsidiaries, agents, intermediaries and principals cooperate with WBMSCL Internal Audit Group as well as with other investigations authorized by WBMSCL or by the Government of West Bengal or the Central Government as and when required. Such cooperation shall include, but not be limited to, the following: access to all employees, representatives, agents and assignees of the vendor; as well as production of all documents requested, including financial records. Failure to fully cooperate with investigations will be considered sufficient grounds to allow WBMSCL to repudiate and terminate the contract and to debar and remove the supplier from WBMSCL's list of registered vendors.
- 39. Bidders shall quote only those products in the bid which are not obsolete in the market and has at least 10 years residual market life i.e. the offered product shall not be declared end-of-life by the OEM before this period (10years =5years+5years CAMC) this period.
- 40. **Comprehensive Maintenance Contract (CMC):** The selected bidder shall enter into CMC after expiry of warranty and CMC should include the following:
 - a) The equipment including all other accessories, ancillaries and whole turnkey work as given in the specifications of the equipment including UPS, UPS Battery, AC machines and furniture etc.
 - b) Bidders must enter in to the CMC with WBMSCL directly / third party as authorized by H&FW Dept/ WBMSCL etc. Bidder must accept the same CMC rate, if the CMC is offered by the third party/WBMSCL then no escalation, no extra cost will be provided. If any bidder failed to execute the CMC with WBMSCL or third party (as authorized by WBMSCL or H&FW Department), WBMSCL may initiate legal action against the selected bidder. The selected bidder may be debarred to participate in the future tender
 - c) The execution of CMC of any equipment will be at sole discretion of the WBMSCL management.
 - d) As per tender terms and condition third party items should be included within the CMC rate.
 - e) **Breakdown Calls**: as many numbers as may be required to attend to resolve the complaint lodged by the end-users.
 - f) Preventive Maintenance: The selected bidder should attend periodic planned preventive maintenances in the following manner:

Equipments	Mandatory preventive Maintenance Service (PMS) visit per year		Remarks	
	Warranty	CMC		
Video Fibreoptic Bronchoscope	3	3	 Supplier/ authorised service provider must attend all breakdown calls during warranty / CMC period. The supplier should provide Preventive Maintenance Services (PMS) yearly / bi - yearly / quarterly in equal interval to fulfill the minimum number of mandatory PMS as recommended in the previous column during warranty / CMC period. The preventive maintenance includes testing & calibration as per technical / service / operational manual, spares, all software updates and labour. 	

g) The cost for Year wise CMC charges after completion of 2(two)) years warranty in percentage of the sum of quoted price of the equipment in the BOQ to be paid to the selected bidder(s) in the following manner:

ITEM	CMC charges in percentage(%) for Year3	CMC charges in percentage(%) for Year <mark>4</mark>	CMC charges in percentage(%) for Year <mark>5</mark>	CMC charges in percentage(%) for Year <mark>6</mark>	CMC charges in percentage(%) for Year <mark>7</mark>
Video Fibreoptic Bronchoscope	3.0	3.25	3.50	3.75	4.0

h) **Periodic Calibration:** The selected bidder will also undertake periodic calibrations as would be required for quality certification desired by the end-user facilitie